



How to cease panel beeping

adt.ca/panelinstructions

Panel models



Power Series - PC1832

To silence beeping:

Press the pound key (#).

To power down:

1. Unplug transformer.
2. Unplug battery inside control panel.



Power Series - PC1864

To silence beeping:

Press the pound key (#).

To power down:

1. Unplug transformer.
2. Unplug battery inside control panel.



GC2

To silence beeping:

Press Security, Trouble Alert triangle, then press OK.



To power down:

1. Unplug transformer.
2. Unplug battery inside keypad.



The security screen

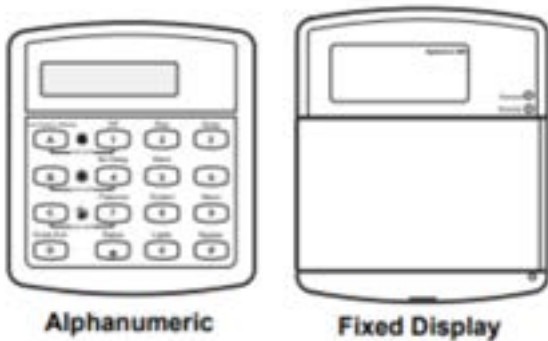
Concord 4

To silence beeping:

Press asterisk (*).

To power down:

1. Unplug transformer.
2. Unplug battery inside control panel.



Simon XT

To silence beeping:

Press status button.

To power down:

1. Unplug transformer.
2. Unplug battery inside keypad.



Lynx

To silence beeping:

Enter 4-digit-code, then press OFF.

To power down:

1. Unplug transformer.
2. Unplug battery inside keypad.



Lynx 5000

To silence beeping:

Enter 4-digit-code, then press OFF.

To power down:

1. Unplug transformer.
2. Unplug battery inside keypad.



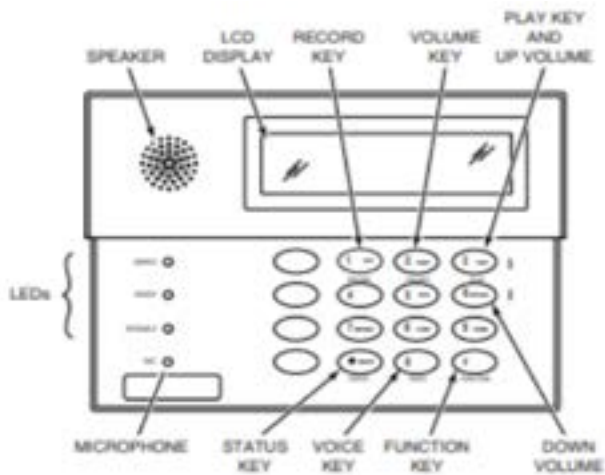
Vista 15

To silence beeping:

Press any key.

To power down:

1. Unplug transformer.
2. Unplug battery inside control panel.



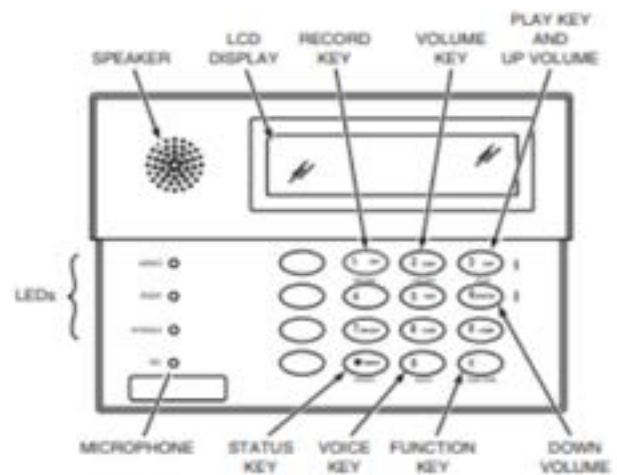
Vista 20P

To silence beeping:

Enter 4-digit-code, then press 1 (OFF).

To power down:

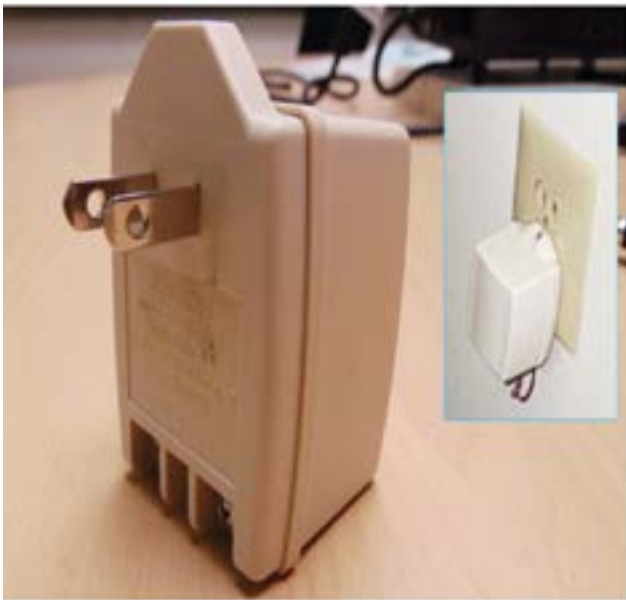
1. Unplug transformer.
2. Unplug battery inside control panel.



Control Panel Power Down

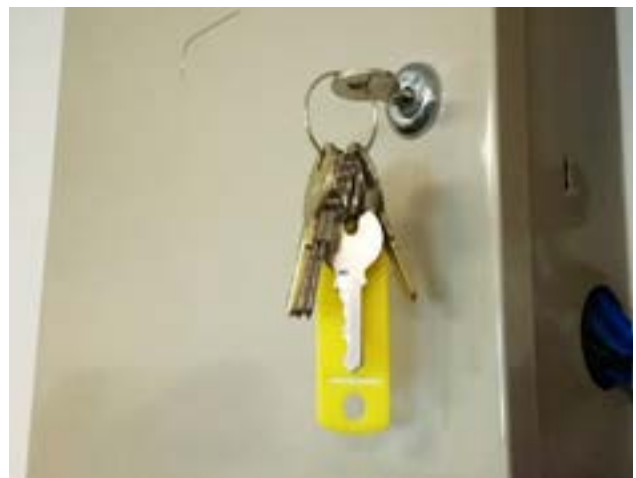
1. Locate the transformer and unplug.

- There may be a screw securing the block transformer to the outlet, typically a square block 3" x 2", beige, white or black in colour.
- Typically the transformer is plugged into a household power outlet and usually no more than 10 feet from the control panel.
- Wires are hidden, which makes it hard to follow any from the control panel.
- As a last resort: the system may be hardwired to the house electricity. Attempt to shut off one breaker at a time to find the correct one.



2. Locate the control panel and open.

- Square metal box about the size of a typical cereal box, usually beige, grey, or brown in colour.
- Some control panels have a tamper switch. The alarm may trigger when opening the box.
- The control panel may be secured with either a lock or screws.



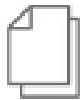
Lock: if there is a key lock, typically the installer will leave the key on top of the control panel.



Screws: feel around the sides of the box to locate the screws holding the door closed. Typically there are two, one on top and the other on the underside.

3. Unplug the backup battery located inside the control panel.

- There are two leads on the battery, **red (+)** and **black (-)**.
- Hold the lead at the base and pull away from the battery prong.
- Sometimes the leads are crimped onto the prong to secure.
- If the lead is difficult to remove, wiggle the lead side to side while pulling away from the prong.



For installation and troubleshooting instructions and how to set up Smart Video Alerts, visit telus.com/en/bc/support/article/adt-user-manuals-battery-replacement-guides.



If you try the instructions and need further help, call TELUS SmartHome Customer Care & Technical Support at **1-833-540-2649**.